

# Interest Section Agenda/Action Form

Date: 9/9/06

Time: 8:04 AM DONE 10:04 AM

Location: Gaylord Opryland Nashville, TN

Attendees: 18

M. Farran, J. Mix, A. Beckman, R. R. B. Mullaich, D. Rapau,  
B. Ketch, J. Kilkous, B. McNenny, F. Sechen, R. Rose, M. Sweeney,  
J. Becken, Kim <sup>Attorney</sup> ~~Carminola~~, Hake, Andy Z, K. Mulville,

Absent - B. Irvine, E. Fitzgerald, P. Burke, Ford L,

## Agenda topics

- 1) New Members - Introductions
- 2) Bob/Janet Circle of Excellence
- 3) Marcell - CQ
- 4) Bob - Committee recognition
- 5) Jeff - website
- 6) John/Tony - Box Lunch
- 7) Andy - CPCL Program Review
- 8)
- 9)

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### Agenda topics

1) <u>Circle of Excellence</u> — <u>Shirley</u>		
Discussion:		
4th year won Gold		
Conclusions:		
Action items:	Person responsible:	Deadline:
Encourage everyone you know to submit activities all year long. Claims Section is the model		
2) <u>CP</u> — <u>Marcia</u>		
Discussion:		
Bob Kelso new editor Marcia on committee (Report handed in with details)		
Conclusions:		
Action items:	Person responsible:	Deadline:
Ask members to write articles		
3) <u>Website</u> — <u>Art</u>		
Discussion:		
Report with details handed out. Day of week, time of day. URL they come thru, eblasts done, articles linked		
Conclusions:		
Action items:	Person responsible:	Deadline:
add more articles, updated Chair message more eblasts, suggest delete calendar, meeting minutes, Update list of members + photos		

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4) <u>Asst Chair</u> <u>Tony</u>		
Discussion: Everyone cooperates so not difficult		
Conclusions:		
Action items:	Person responsible:	Deadline:
5) <u>Claims Lunch</u> <u>John</u>		
Discussion: 47 registered CD gratis "Live or Let Die" to handout thanks to contributors Speakers Athys For music industry issues		
Conclusions:		
Action items:	Person responsible:	Deadline:
6) <u>CPCU Program</u> <u>Andy + Donna</u>		
Discussion: No report - Donna filled in with update. Most on hold waiting for new CEO - Focus groups starting now		
Conclusions: 730 AM Focus Group Mon Gov. E "Needs assessment for industry claims training"		
Action items:	Person responsible:	Deadline:
Then will do a similar focus group for CPCU.		
Online modules being created to sell on topics, etc with a passing Certificate, not Designation driven		

Statistics on enrollment can be found in her report sent  
out early this month to all

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7) Section Chairs Meeting Fr Tony

Discussion:

Interesting Issues: Jim Brit asked "How do we keep our Heritage and reach new Horizons?" Task Force meeting

Conclusions: 1364-1273 claims decline Brainstorming ideas in a report  
Ambassador: Creating new levels of membership Sent to chairs - Tony went over a few notes

Action items:	Person responsible:	Deadline:
<ul style="list-style-type: none"> <li>• Creating value in the Sections</li> <li>• Researching out to other organizations NAII, PLEP, RPA, who else? RMS, IMUA</li> </ul>		

8) RPA update Donna

Discussion:

RPA big recruiting program new Associate level  
Needs members to survive

Conclusions:

Action items:	Person responsible:	Deadline:

9) HI Seminars Ideas Bob led

Discussion: \* (1) "When the hit hits me Fan" 2hr workshop Cleveland Atty  
Need more man \* (2) Priority in Claim Adjusting Business Etiquette Globally  
use Ethics Theme for CE - Use Elise Farnham as a Resource

Conclusions: ③ For Phila - Tony Nix Ethics Workshop  
④ Risks at Long Beach "Dirty Bomb" Atty spoke Andy Z

Action items:	Person responsible:	Deadline:
<ul style="list-style-type: none"> <li>⑤ Investigating post 9/11 R</li> <li>⑥ Ralph has a disability claim one traumatized by 9/11</li> </ul>	<ul style="list-style-type: none"> <li>• Health issues</li> <li>• one traumatized by 9/11</li> </ul>	<ul style="list-style-type: none"> <li>- Donna</li> <li>Ralph</li> </ul>

### HI Box Lunch

HI Hurricane Fund speaker topic idea  
• maybe a Claims Box Breakfast rather than a lunch

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- 1) \_\_\_\_\_
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- 5) \_\_\_\_\_
- 6) \_\_\_\_\_
- 7) \_\_\_\_\_
- 8) \_\_\_\_\_
- 9) \_\_\_\_\_

⑩ < Bobs Change to all- write 1 article next year  
Wants another to join CQ, — Make

⑪ Ford Lasniski resigned started own business  
Ralph R. termup